

Press Release

Data / Date:
02/07/2020

Already a quarter of a million vehicles registered in AmberGO!

Why use the AmberGO automatic payment system?

AmberGO is the automatic payment system using video cameras to automatically recognize license plates to allow paid passage through the A1 toll plazas.

At the end of June there were 249,807 vehicles registered in AmberGO, and in June almost 20% of daily transactions were carried out using automatic payments. The number of users is constantly growing, which makes us optimistic about the holiday travel season. The more automatic payment users you have, the more efficient the gates are.

The capacity of AmberGO gates is three times higher than traditional payment. Gates in the AmberGO system are able to handle over 600 vehicles per hour, the gates of traditional payment system supports a maximum of 200 vehicles per hour.

AmberGO users can use all the gates: dedicated only to AmberGO and traditional (i.e. simultaneously supporting AmberGO, card or cash payments). At each interchange there is under normal traffic situations at least one gate dedicated only to AmberGO, and at the main toll plazas in Rusocin (Gdańsk) and Nowa Wieś (Toruń) there are already possibility to dedicate 3 gates.

It should be emphasized that in order for the AmberGO system to have an impact on the unloading of queues in front of the Toll Plaza in Rusocin and Nowa Wieś, it is necessary to achieve a level of 30-40% of transactions using AmberGO on these plazas. This is why, with the current level of users, during holiday peak traffic with long queues ALL TOLL GATES ARE ACCEPTING AmberGO AS WELL AS CASH AND CARD PAYMENT.

Currently, AmberGO supports two payment applications (SkyCash and Autopay, and additionally the Autopay service is available in the Bank Millennium application and the EnveloBank application), but the system is constantly being expanded and soon other banks, selected fleet card operators and other electronic payment providers will join it.

Joining the system is very simple and the benefits are indisputable. Apart from being comfortable AmberGO means saving time and caring for the environment: reducing traffic congestion means less fuel consumption, online payment means no paper ticket and receipt. It's also safe: the payment is completely contactless. In the current situation - coronavirus threat - the use of AmberGO makes sense even for single trips on the A1 Motorway.

The efficiency of reading license plates exceeds 98%. However, if it happens that at the entrance the system does not read correctly the registration number of the vehicle registered in the AmberGO system, you should collect a ticket and use a gate for traditional payment at the exit gates, while informing the collector about the situation - an AmberGO transaction with the assistance of the collector is still much faster than with traditional payment. The

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AmberGO system is teamwork: cooperation between users and the operator makes driving through motorway toll gates convenient and fast.

We constantly observe the behavior of drivers when it comes to using gates dedicated only to automatic payments. Although seasonal drivers have appeared on the motorway, we have not noticed that the percentage of drivers incorrectly entering the dedicated gates has increased significantly, still remains at a similar level. We are currently conducting a survey of drivers, which topics include marking of toll gates. After the survey, we will analyze the results and, if necessary, make appropriate modifications to the marking.

AmberGO is also convenient when you need an invoice - you can decide how often you want to receive invoices – once a month or after each trip. You can also turn automatic payments on or off, the user status changes within about 15 minutes after the change is made. You can change your payment card depending on whether you travel for business or private.

AmberOne Autostrada A1 has been conducting further educational and social campaigns under the slogan "Safety, my second name" for years. That is why in times of epidemics it also invariably focuses on security. Let's use AmberGO!